

## What is Child Care Aware of NH?

Child Care Aware of NH is a Statewide resource and referral program. We are **committed to serving all families** who are seeking child care in New Hampshire.

We work with families to **provide free child care referrals that are tailored to meet each family's specific, individual needs.** We also provide consumer education that helps families choose the best child care option for their family.

In addition, we work hand in hand with child care providers to **increase quality** for NH children. We are a resource to providers as we work on State initiatives to promote quality and growth through **training, consultation, and technical assistance.**

## What do we do for providers?

Child Care Aware of NH provides quality professional development opportunities and resources through our Training and Technical Assistance services. **We work in collaboration with providers, programs, and community partners to increase quality and teacher competency.** Our Training and Technical Assistance Specialists work to ensure that providers and programs are receiving consistent, high quality professional development services.

# Improving child care quality and accessibility for families seeking care in New Hampshire!

Child Care Aware of New Hampshire is a Statewide Child Care Resource & Referral Program powered by Southern New Hampshire Services.

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The preparation of this brochure was financed under a Contract with the State of NH, Department of Health and Human Services, Division of Economic and Housing Stability, Bureau of Child Development and Head Start Collaboration, with funds provided in part by the State of NH and the US Department of Health and Human Services.



Got Kids? Need Child Care?  
Call NH's Most Trusted Child Care Resource



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Referral Program powered by Southern  
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[nh-connections.org](http://nh-connections.org)





## What do we do for families?

We provide **FREE and confidential referrals that are tailored to fit the needs of each individual family** seeking child care. Additionally, we provide families with consumer education to **assist in choosing a quality child care program**. Our Child Care Resource and Referral Outreach Specialists strive to ensure that families are receiving consistent, high quality consumer education and referral services.

## How do we support families?

Child Care Aware of NH assists families with the important process of choosing child care by:

- Providing free child care referrals that are tailored to meet each family's specific, individual needs.
- Answering families' questions about child care issues and concerns.
- Sharing information with families about how to choose the best program for their child.
- Referring families to other relevant community services, if needed.

## What should you expect from Child Care Aware of NH referrals?

- Programs referred to families have been approved to operate by NH's Child Care Licensing Unit, if licensed or have met License Exempt requirements.
- Program employees will have a completed Criminal Background Check.
- Ability to request programs that are enrolled to accept families receiving NH Child Care Scholarship.
- Programs with staff that have been certified in CPR and First Aid.

## What type of questions should families ask when choosing quality child care?

Things to ask and look for:

- Are unannounced visits allowed?
- Is the provider engaged in activities and conversation with the children?
- How does the provider guide children's behavior?
- Does the provider have current First Aid/CPR?
- Is the environment inviting and relaxing?
- What are the policies on hours and fees?
- Is the indoor and outdoor space clean and safe?
- What does the last Child Care Licensing Unit monitoring statement show? How did the program fix concerns?
- Does the program encourage self-help skills?
- Is TV incorporated into the daily routine? If so, for how long?
- What kind of activities does the program offer?
- Does the daily schedule include rest time?

