



# Supports & Services Guide

NH's Most Trusted Child Care  
Resource

855-393-1731

OR

603-578-1386

[www.snhs.org](http://www.snhs.org)

[www.nh-connections.org](http://www.nh-connections.org)



# Hello and Welcome!

Welcome to Child Care Aware of NH, a program of Southern NH Services! As dedicated professionals in the child care field, we understand the crucial role you play in shaping young lives in our community. Our comprehensive Supports and Services Guide is designed to assist you in accessing a wide range of resources available to child care providers in New Hampshire. It includes professional development opportunities, training workshops, and licensing and accreditation support, empowering you to excel in your mission of providing exceptional care.

We are committed to supporting your professional growth and the quality of child care services. Explore the guide thoroughly and take advantage of its myriad resources. Our dedicated team is here to assist you in any way possible, as we work together to enhance child care in New Hampshire and create a brighter future for our children. Thank you for your unwavering commitment to the well-being and development of young children. We are honored to partner with you on this important journey.

*The Child Care Aware of NH Team*

---

# Table of Contents



Professional Development in NHCIS	1
Types of Professional Development	2
Technical Assistance	3
Progressive Training & TA Program	4
Early Childhood Cohorts	5
Early Childhood Collaboratives	6
Specials and Conferences	7
Outreach Services	8
T.E.A.C.H. NH	9
Early Childhood Apprenticeship Program	10
Let's Stay in Touch!	11

---

# Professional Development on NHCIS

Child Care Aware of NH's trainings and other Professional Development opportunities can be found on the **Training Tile** within the **NH Connections Information System (NHCIS)**.

You can view the trainings at-a-glance in your NHCIS Training Tile or by viewing the **Trainings At-a-Glance** document on NH Connections.

Not sure how to register for trainings? Check out the step-by-step directions below!



## How Do I Register for Trainings?

1. Login to your NHCIS account (if you do not have an account, you may register at the login screen)
2. Click on the Training Tile
3. Click on, "Take a New Training" (this will bring you to the Event Calendar Page)
4. To register, use the **Week View** or **Month View** (registration cannot be completed in List View)
5. Click on the title of the training you would like to take, and then the blue register button
6. If the training is being offered multiple times, click on **Sessions** to select the date or dates you are interested in

For further assistance registering for trainings, please contact us at 855-393-1731 ext. 2526 or 2532



# TYPES OF Professional Development Opportunities



## Early Childhood Focused Collaboratives

Our Focused Collaboratives are monthly trainings from September to June, centered on specific topics. They foster conversations, offer professional development, and provide CCAoNH updates and State info for professionals, administrators, providers and more.



## Progressive Training & TA Program

The Progressive Training and Technical Assistance (TA) Program offers individualized coaching and assistance to child care programs directly. Programs commit to work with CCAoNH long-term and at their own pace to improve practices related to a State Initiative.



## Early Childhood Cohorts

Early Childhood Cohorts bring programs together to work on specific State initiatives. Participants collaborate, obtain resources, and receive training, technical assistance, and coaching in a supportive setting.



## Trainings

Trainings are 1-3 hour professional development sessions held on afternoons, nights and weekends. They cover relevant early childhood topics.



## Special Events

Special events are half-day training sessions with one or more presenters, focused on specific topics.



## Conferences

Conferences are full-day events with keynote speakers and various trainings on topics aligned with personal professional development needs.

## Technical Assistance (T.A.)

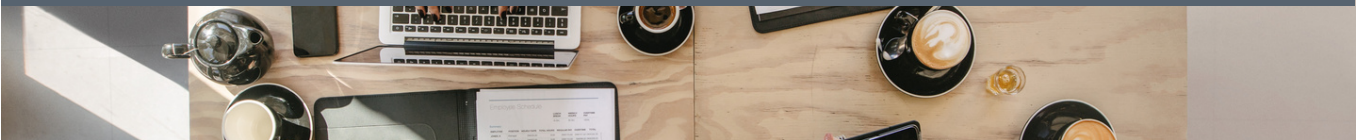
This enhanced professional development service offers invaluable support to your program through mentoring and coaching early childhood professionals on a variety of essential topics. With a **strength-based approach**, our Training and Technical Assistance Specialists focus on improving program quality by targeting State Initiatives. Whether it's via **phone, email, virtual platforms, or on-site visits**, we are here to provide technical assistance, coaching, and consultation to meet your needs effectively.

### Benefits of T.A.

- Establishing clear goals with measurable outcomes
- Establishing clear action steps to reach goals
- Supporting guided self-reflection
- Improving program quality
- Increasing teacher and professional competency
- Building relationships between Training & TA Specialist and Teacher/Program
- [NAEYC/NACCRRA Glossary](#)

### State Initiatives

- Business Management Practices
- Developmental Screening/Assessment
- Emergency Preparedness
- Health and Safety
- Infant and Toddler Care
- NH Early Childhood Professional Development System
- NH Early Learning Standards
- NHCIS Professional Registry
- Shared Services
- Strengthening Families
- Teacher Competency
- Teaching Dual Language Learners





# Progressive Training and TA Program (PTTAP)

The Progressive Training and Technical Assistance Program (PTTAP) presents child care programs with a unique opportunity for focused and facilitated training and technical assistance. This tailor-made program aims to elevate program quality through individualized support. By committing to a long-term partnership with CCAoNH, programs embark on a journey of improvement, focusing on a State Initiative to enhance their practices and overall quality.

## PTTAP Topics

- **Business Management Practices:** Cultivate quality business management practices through assessment and goal setting for administrators/directors.
- **Infant & Toddler Team:** Support Infant and Toddler Providers in obtaining their Infant/Toddler Endorsement and incorporating NH Early Learning Standards.
- **NH Early Learning Standards:** Help programs implement NH Early Learning Standards in daily activities, planning, and communication with families.
- **Program Emergency Preparedness and Response:** Develop Emergency Operations and Continuity of Operations Plans and practice Emergency Response Drills for better preparedness.
- **Staff Qualifications:** Navigate NHCIS Professional Registry, assess staff knowledge and skills, create professional development plans, and apply for credentials and endorsements.
- **Strengthening Families, Strengthening Care:** Evaluate family engagement practices and incorporate Protective Factors to enhance work with families.

### PT&TAP OPEN ENROLLMENT APPLICATION:

The Progressive Training and TA Program now has an open enrollment process. Programs simply need to fill out the [application](#) and email it to [ccrta@snhs.org](mailto:ccrta@snhs.org) and they will be contacted by a Training and TA Specialist.

# Early Childhood Cohorts



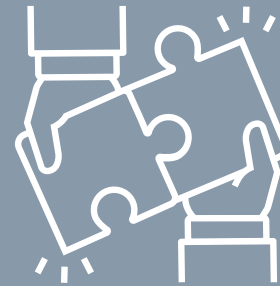
Child Care Aware of NH's Early Childhood Cohorts emphasize a shared opportunity for multiple programs to come together to share insights and conversation focused on a shared State Initiative. In this dynamic setting, participants forge partnerships, access resources and receive professional development and technical assistance. This cooperative group environment fosters peer collaboration and support for enhanced growth.

- **Business Management Practices:** Cultivate quality business management practices through assessment and goal setting for administrators/directors.
- **Infant & Toddler Team:** Support Infant and Toddler Providers in obtaining their Infant/Toddler Endorsement and incorporating NH Early Learning Standards.
- **NH Early Learning Standards:** Help programs implement NH Early Learning Standards in daily activities, planning, and communication with families.
- **Program Emergency Preparedness and Response:** Develop Emergency Operations and Continuity of Operations Plans and practice Emergency Response Drills for better preparedness.
- **Staff Qualifications:** Navigate NHCIS Professional Registry, assess staff knowledge and skills, create professional development plans, and apply for credentials and endorsements.
- **Strengthening Families, Strengthening Care:** Evaluate family engagement practices and incorporate Protective Factors to enhance work with families.

CCAoNH generally has an application period to apply to be an Early Childhood Cohort program. If you are interested in any Cohort options, please rate your interest on the [Cohort Application](#) to be considered for future programming. If there is high interest in a Cohorts option, we will be in touch. Please complete the application and email to [ccrta@snhs.org](mailto:ccrta@snhs.org).



# Early Childhood Collaboratives



Early Childhood Collaboratives are designed for Directors, Administrators, Teachers, and other Early Childhood Professionals and are offered on a monthly basis, September through June. These meetings are carefully crafted to cater to your specific needs and interests. Our main goal is to provide you with valuable information on the topics that matter most to you.

During these collaborative gatherings, you'll have the opportunity to engage with like-minded professionals, sharing insights and best practices to enhance your skills and expertise. Our commitment goes beyond just enhancing your professional growth; we strive to foster a strong sense of community by providing you with essential local and state information through valuable partnerships with community organizations.

## Infant and Toddler

Focused on enhancing care and learning for infants and toddlers, fostering growth through shared expertise.

1st Tuesday, 6:00-7:30 PM

## Family Engagement & Communication

Enhance family engagement and communication, building strong connections within early childhood settings.

1st Wed., 1:00-2:30 PM

## Preschool

Elevate preschool programs, optimizing curriculum and environment, and nurturing young learners.

1st Wed., 6:00-7:30 PM

## Business Management

Strengthen administrative practices, elevating program efficiency and quality.

2nd Tuesday, 1:00-2:30 PM

## Family Child Care

Supporting family child care providers, enriching home-based early childhood environments.

2nd Thursday, 6:00-7:30 PM

## Social Emotional Topics

Address social and emotional aspects, nurturing holistic child development.

3rd Monday, 6:00-7:30 PM

Registration is online through the [NHCIS Training Tile](#). View Monthly Collaborative Topics [here](#).



# Specials



Special events are part-day training sessions that are carefully planned for people to come together and learn from one or more presenters. These events are organized to help everyone focus and learn more about a specific topic they want to delve deeper into.

### Specials Include:

- *Training & TA Institute*
- *Active Collaboration Training Series (ACT)*
- *Infant and Toddler Institute*
- *Family Child Care Training Institute*
- *Leadership Summits*



# Conferences

Conferences are full day training events where participants come to hear a keynote speaker and then select several more trainings from a variety of topics that fit their personal professional development needs.

*Fall Keys to Quality Conference*  
*Winter Keys to Quality Conference*  
*Spring Keys to Quality Conference*

Child Care Aware of NH also offers on-site mini-conferences, in which CCAoNH will come to your program. Contact [dthurber@snhs.org](mailto:dthurber@snhs.org) for info!



# Outreach Services

Child Care Aware of NH's dedicated Outreach Specialists are committed to supporting families in their child care journey! Our primary objective is to ensure that families have access to comprehensive and reliable information about child care options available in New Hampshire. We understand that finding suitable quality child care can be a daunting and time-consuming task, and our team is committed to making this process easier and more efficient for our clients.

Families who reach out to us engage in a detailed conversation, allowing our specialists to compile a personalized referral list that matches their child care preferences. Alongside these referrals, we provide comprehensive consumer education to empower families in making well-informed decisions about selecting quality child care. These services are all provided at no-cost!



## How Can Outreach Support Providers?

1. **Waitlist Support:** When child care providers have a waitlist or are currently at full capacity, Outreach Specialists can serve as a valuable resource for families seeking immediate care. By directing these families to our services, specialists help providers maintain positive relationships with potential clients, even when they cannot accommodate them at that moment.
2. **Enhanced Collaboration:** By educating families on the nuances of quality child care, providers can engage with more informed and involved partners in their child's development and care journey.
3. **Effective Communication:** Informed families lead to clearer communication and better alignment with a provider's services, fostering smoother interactions and family engagement.
4. **NH Connections Information System (NHCIS) Profile Updates:** While providers are encouraged to manage their NHCIS program profiles directly, our Outreach specialists are available to offer support if needed. We're here to assist you in ensuring that your program's information stays current and readily available for families exploring child care options.

# T.E.A.C.H. New Hampshire



T.E.A.C.H. Early Childhood® New Hampshire (T.E.A.C.H. NH) provides comprehensive scholarships to enable early educators to take coursework leading to credentials and degrees by making it possible for them to afford both the time and expense of going to school.

Recipients enroll in courses at local colleges while working at least 30 hours per week. In exchange for receiving increased compensation, recipients also agree to remain at the sponsoring program for at least six (6) months to one (1) year following the completion of their scholarship contract. The commitment period will vary by the type of scholarship that is awarded.



T.E.A.C.H. NH offers four (4) scholarship options for teachers and family child care providers in New Hampshire.

Associate Degree for Family  
Child Care Providers Program

Child Development Associate  
Credential Program

Associate Degree for Teachers  
Program (2 Options)

T.E.A.C.H. Early Childhood NH  
Flyer

Click on the [T.E.A.C.H. NH Page](#) or the flyer to learn more about the Program. Additional questions about the T.E.A.C.H. NH Program can be directed to [teachnh@snhs.org](mailto:teachnh@snhs.org).





# Early Childhood Apprenticeship Program

## Registered Apprentice Benefits

- Earn credits from a college or CDA (Child Development Associate) institution as well as a nationally recognized Apprentice Certificate
- Earn college credits or a CDA by utilizing available scholarships
- Gain experience through the support of a mentor teacher with on the job training and collaborative goal setting opportunities
- Receive pay increases upon program completion
- Offers an opportunity to earn credit for previous early childhood work experience
- Participants are eligible to receive 9 college credits for CDA at participating colleges

## Mentor Benefits:

- Training focused on mentoring others in an early childhood education classroom
- A stipend for your work of mentoring each apprentice
- An opportunity to share and deepen your knowledge and excitement for the field
- Work with the Apprenticeship Program Coordinator on topics such as:
  - Reflective supervision
  - Creating supportive evaluations
  - Mentoring techniques
- Opportunity to develop and demonstrate your skills as leader, adult educator and administrator

The Southern NH Services and Department of Labor Early Childhood Apprenticeship Program (ECAP) is a training opportunity for individuals employed in the early childhood field.

It is designed to combine classroom instruction and work experience to enhance the quality of care for children while increasing the apprentice's skill level and wages.

The goal of ECAP is for individuals to obtain the credential required to work as a teacher in a state licensed childcare center, increasing the supply of skilled professionals and the delivery of high quality early education. Click on the [Early Childhood Apprenticeship Program Page](#) or [ECAP Program Flyer](#) to learn more about the Program.





# Let's Keep in Touch!



Feel free to contact us with any questions, we're happy to help!

## **Training and Technical Assistance Specialists**

[855-393-1731](tel:855-393-1731) ext. 2526 OR ext. 2532  
[\(603\) 578-1386](tel:603-578-1386) ext. 2526 OR ext. 2532  
[ccrta@snhs.org](mailto:ccrta@snhs.org)

## **Professional Development Support Coordinator**

[\(603\) 903-0830](tel:603-903-0830)  
[ccrtraining@snhs.org](mailto:ccrtraining@snhs.org)

## **Child Care Resource and Referral Outreach Specialists**

[855-393-1731](tel:855-393-1731) ext. 2531  
[\(603\) 578-1386](tel:603-578-1386) ext. 2531  
[ccrr@snhs.org](mailto:ccrr@snhs.org)

## **Training and Marketing Coordinator**

[\(603\) 578-1386](tel:603-578-1386) ext. 6066  
[outreach2ccrr@snhs.org](mailto:outreach2ccrr@snhs.org)

## Find us On Facebook

Child Care Aware of NH maintains an active presence on Facebook, offering a valuable platform catering to both child care providers and families by delivering essential resources and timely updates, you can find us at: [Child Care Aware of New Hampshire](#).

We also provide exclusive closed Facebook groups tailored for early childhood professionals, fostering a supportive community for sharing insights and expertise.

- [CCAoNH: NH ECE Leaders](#)
- [CCAoNH: Business Management Practices for NH Program Directors](#)
- [CCAoNH: Health, Safety, and Wellness Practices for NH ECE Programs](#)
- [CCAoNH: NH Family Child Care Programs](#)
- [Beyond Revive & Thrive](#)

\*Please note that all interested participants **MUST** answer all membership questions and agree to the group rules.

## E-Newsletters

Our e-newsletters are dedicated to Child Care Providers, presenting them with the latest news, tips, and resources tailored to their specific needs.

- [Monthly Minutes](#)
- [The Scoop: For Infant & Toddler Care](#)
- [The Scoop: For Preschool Age Care](#)
- [The Scoop: For Mixed Age Care](#)



"Teaching is more than imparting knowledge; it is inspiring change. Learning is more than absorbing fact; it is acquiring understanding."

*-William Arthur Ward*